



People, Process, Technology & Training Reinforcement

Healthcare Solutions

Successfully managing your Clinical Transformation and Talent Management initiatives is your key to providing the highest quality patient experience.

Within the healthcare industry, we have partnered with our clients to drive innovative business change with great results. Providing a high quality patient experience at a cost-effective price is the number one driving factor in healthcare success.

CLINICAL TRANSFORMATION

Our Clinical Transformation solutions provide a set of services to fully support your ongoing or future initiatives, including:

- Staff adoption of EMR/EHR records management
- Mobile device education and computer literacy
- New application rollout, training and ongoing skills reinforcement
- Process management and reference systems
- Change and communications management

HEALTHCARE TALENT TRANSFORMATION

TBD Consulting, Inc. is known for its holistic approach to employee performance improvement. Our organizational development experts help you to develop a talent management strategy that fosters organization-wide accountability, consistency from leaders and, increased productivity.

LinkedIn Group: EMR / EHR Clinical Transformation
Blog: Healthcare Talent Transformation
http://tbd-consulting.typepad.com/healthcare_talent

Change management strategies: Our process helps you to prepare for, manage and reinforce change. Clinical and ancillary staff are prepared for changes in workflows and are fully readied to integrate the new technology in their every day work tasks.

Training/coaching: Research shows training is most effective when it happens in short, "just-in-time" segments when the employee needs to apply the information. Time away from clinical duties is significantly reduced through the improved use of online, face-to-face, online reference, workflow task training and learning reinforcement.

Performance management: The quality of patient care is enhanced by a learning reinforcement and metrics tool that identifies needs for coaching. Low performers are addressed before quality metrics are impacted and the most valuable employees are given the opportunity for continuously learning.

Leadership coaching and development: Programs customized for your organization foster improved decision-making and identify potentials for promotion to senior management roles. Our executive coaching model and use of the DiSC® behavioral style assessment instruments build the emotional intelligence necessary for leaders to achieve the most out of themselves and others.

New hire training: Learner-centered training that engages new employees and helps them align their talents with the organization's vision and mission enables employees to do what they do best: provide quality patient care. Our programs increase new employees' satisfaction and success. The client benefits from increased productivity and a healthier bottom line.

Whether you're just starting the process of selecting an EMR/EHR system or you're a year or two into the integration process, it's never too early or too late to bring in the experts to help you harness your change initiatives.